

# ACTIVITY REPORT

2020-2021

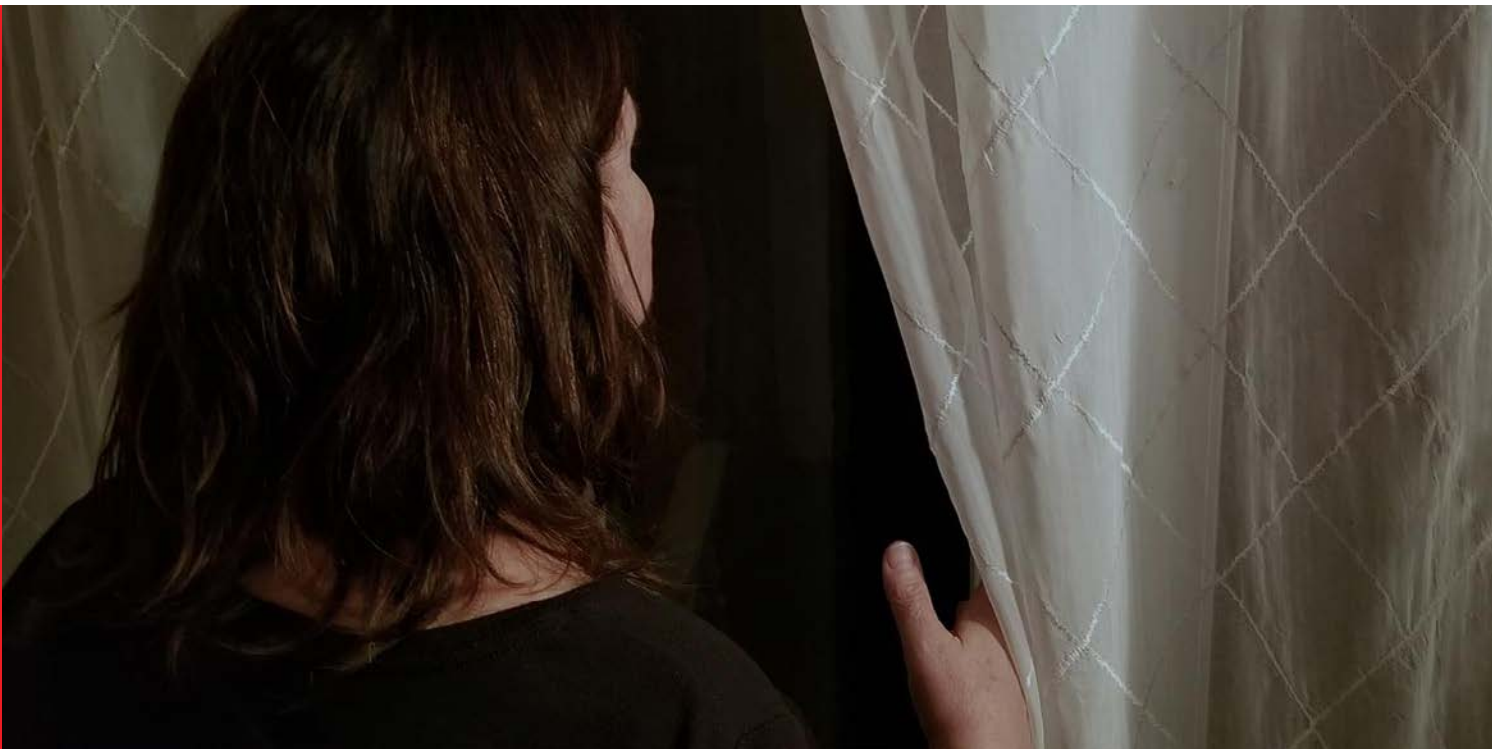


2021 September

# OUR MISSION AND HISTORY

Info-Crime Montreal encourages citizens to fight crime by communicating anonymously and confidentially information on criminal activities. Citizens can do so easily and with complete confidence by telephone at 514 393-1133 or via the online reporting form available on our website at [www.infoCrimeMontreal.ca](http://www.infoCrimeMontreal.ca)

Our organization is a partnership with the City of Montreal which requires the participation of the general public, the media and the police. This community-based program, founded in 1987, offers citizens rewards of up to \$ 2,000 and gives anonymously to anyone who provides information that enables a suspect to be arrested.



## The Origin of the Program

The Info-Crime program known as “CrimeStoppers” elsewhere in North America was first created in 1976 in the State of New Mexico and subsequently expanded in more than 1,200 cities around the world, including 25 cities in Canada along with Toronto, Winnipeg, Ottawa, Calgary and Hamilton-Wentworth. Having proven its worth in the communities where it was implemented, the program inspired The Montreal Board of Trade (now the Chamber of Commerce of Metropolitan Montreal) to propose the implementation of such a program in Montreal.

## The history of Info-Crime Montreal

In December 1986, the Montreal Chamber of Commerce represented by Alex Harper and the Montreal Urban Community Police Service (now the Montreal City Police Service - SPVM) represented by Roland Bourget agreed to jointly develop the Info-Crime program, which in 1987 resulted in the program we know today.

# MESSAGE FROM MANAGEMENT

A thirty-fourth year has passed for ICM and we are very proud to present our Activity Report for the period which ended May 31, 2021. It was, once again, a very busy year, despite the historic pandemic. The excellent work of the Strategic Visibility Committee, and the involvement of every Board member had a very positive impact on the achievement of our objectives. The year which recently ended saw a historic increase in information obtained from the public.



As far as the most important element of the program, the management of criminal activity information, for the period from June 1, 2020 to May 31, 2021, Info-Crime Montréal received 10,624 interactions with citizens, an significant increase over the preceding year, including 5,136 by telephone and 5,488 through our online incident report form available on the ICM internet site. As we had anticipated, the two means of communication, the telephone and the internet, are now almost equally used, however the digital formula offers numerous advantages, including the uploading of photographs, and will likely continue to be increasingly popular with our program's users in the coming years.

Thanks to the public, who cooperate with the program, our partners, suppliers, volunteers and donors.

Happy reading!

**André Drolet**  
Chairman of Board

**Jean Touchette**  
President & general manager

In partnership with:



Montréal

Québec

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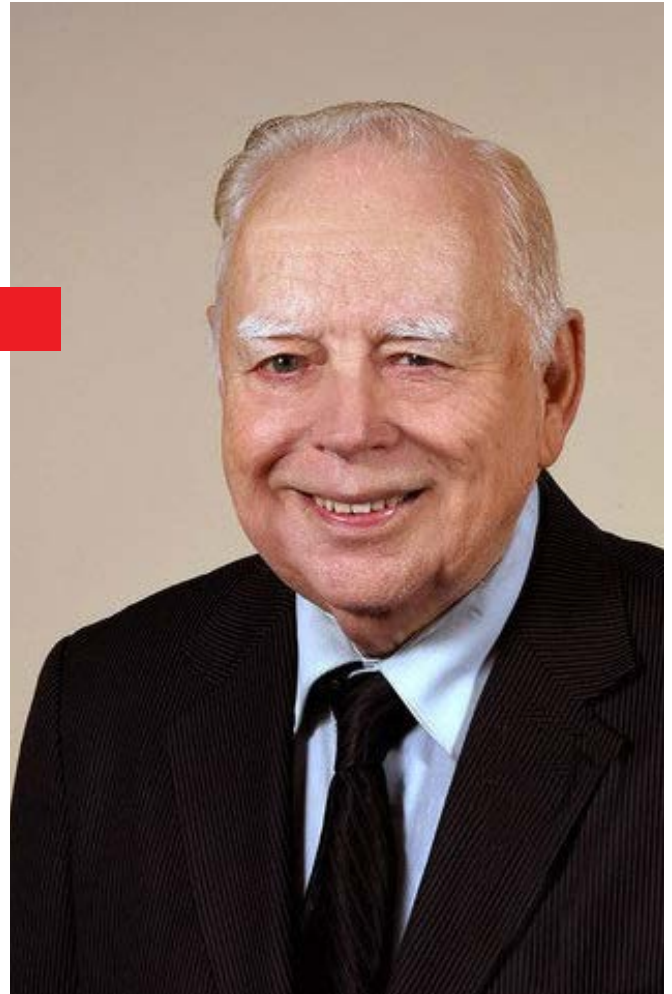
**André Turcotte**

Retired SQ

# IMPORTANT NOMINATIONS

## Tribute and a Nomination for Alex Harper

On January 19, 2021, the members of the Info-Crime Montréal Board of Directors proceeded unanimously to nominate Mr. Alex Harper for the title of Honorary Lifetime Member, the highest distinction in the organization. Mr. Harper founded Info-Crime in 1987 with the late Roland Bourget, then the Police Chief. This distinction has been bestowed on him for his active and unwavering involvement with the organization over more than thirty-four years.



## Nomination of a New Secretary of the Board

The month of January also saw the nomination of a new Secretary of the Board. Jacques Lamontagne, who was already familiar with the ICM program and its inner workings, joined the Executive Committee. Mr. Lamontagne had a brilliant career of more than thirty years at the SPVM, notably with the Intelligence Division as Lieutenant-Detective and Team Leader. Today, he is the Acting Director of Investigations for Quebec with the Insurance Bureau of Canada (IBC). He is a valuable asset for our organization.

# VISIBILITY/ STRATEGY COMMITTEE

## An Always Active Committee!

The Visibility/Strategy Committee played an important role again this year in implementing visibility strategies.

The objective of the committee is to identify the major outlines and orientation of the organization's visibility in order to ensure an increased flow of information from our citizens, while also promoting the active participation of local media outlets.

Through its work, several initiatives have been put forward and different partnerships have been established including a major survey. The committee's priority is still to offer added and modern value to the program in order to support investigators in their work, and to contribute to a reduction in criminality through concrete actions which will mobilize the public to cooperate with us.

This committee is composed of Olivier Lapointe, Committee Chair, Véronik Ménard, Simon Gagné, André Drolet and Jean Touchette, along with Hélène Gignac of the SPVM.



# E=MC2 PROJECT

## An Innovative and Mobilizing Project!

On July 21, 2020, the Service de police de la Ville de Montréal (SPVM), the CIUSS of the Centre-Sud-de l'Île-de-Montréal and the Société de développement social (SDS) deployed the Multidisciplinary Team for Community Dialogue (E=MC2) in the Gamelin Gardens.



This pilot project was made possible thanks to a **financial contribution of \$14,000** from Info-Crime Montréal as well as the cooperation of the Ville-Marie Borough and the Quartier des Spectacles Partnership who welcomed E=MC2 to the Gamelin Gardens site. Many people in the area are experiencing homelessness or are at risk of doing so. In addition to their precarious living conditions, these people must deal with other factors which add to their vulnerability, including addiction, mental health problems, prostitution, poverty and marginality.

The project partners set up three distinct containers as service counters (modules). These counters offer services adapted to the need of the vulnerable where they are found, in their living environment, seven days a week.



## Container Kiosks Offering Numerous Services!

Prevention, basic medical services and referrals, psychosocial support, mediation and crisis management: E+MC's partners work together to facilitate marginalized people's access to the healthcare system, to social and community services, to guide and accompany them towards aid resources.

As they are not connected to institutions, vulnerable people in the neighbourhood can therefore benefit from services which they would not necessarily access by themselves. An initiative of Station 21, the Community Consultation Multidisciplinary Team is composed of patrollers, social and community officers, an SPVM community outreach officer, social workers, who may be partnered with nurses or educators from the CIUSS and social mediators from the SDS who already intervene on behalf of the occupants of Gamelin Gardens. Other organizations sporadically or regularly team up with E=MC2, such as, notably, Urgences-santé and the Centre for the Prevention of Radicalization Leading to Violence.

This is a formidable team achievement, bravo to all those involved!

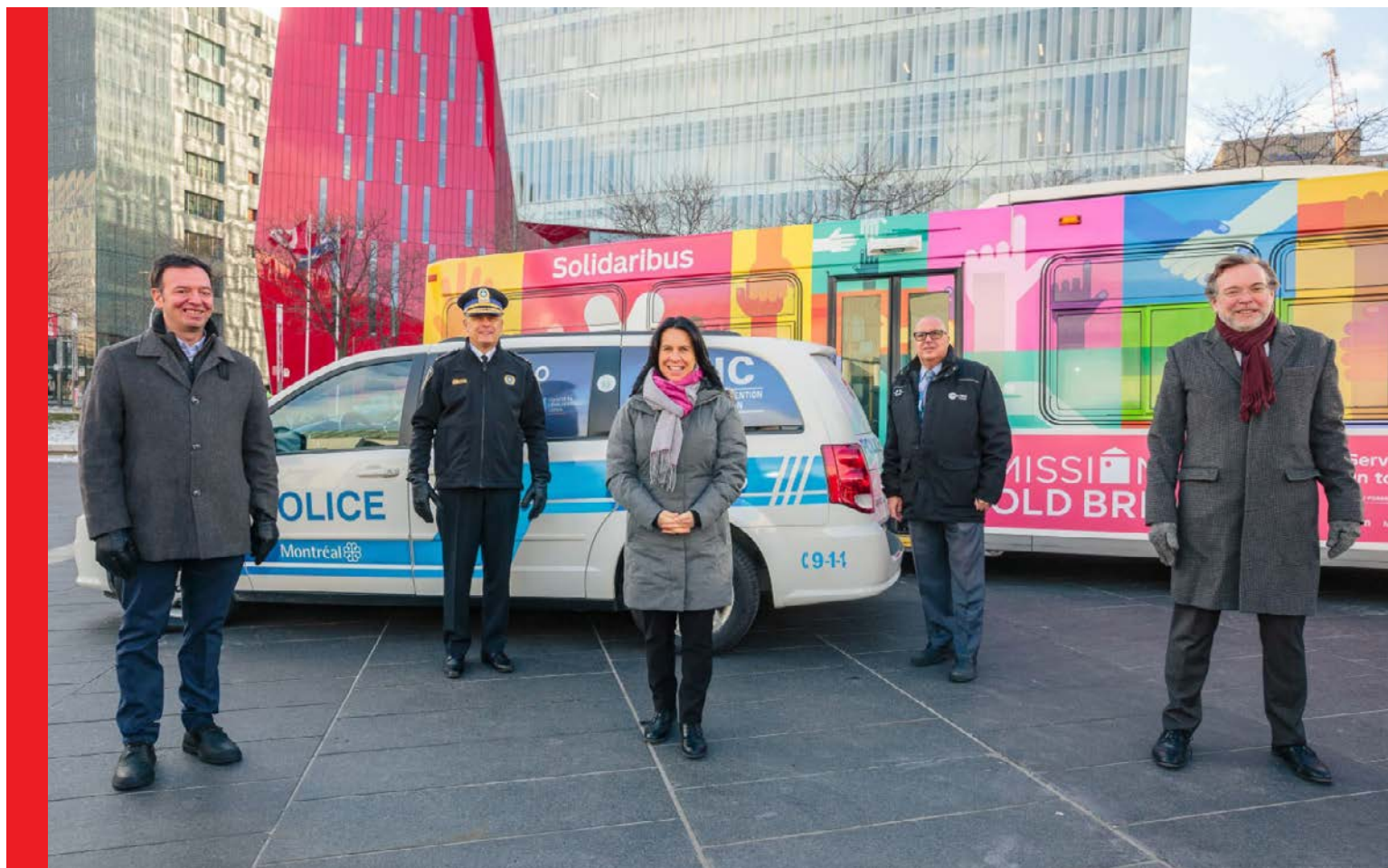


*In this photo, the person responsible for the project, Vanessa Lepage of the SPVM and Jean Touchette, CEO of ICM, in action in the SPVM/ICM booth.*

# EMIC PROJECT

## Info-Crime Montréal supports the project with \$12,000

Info-Crime has long been a partner of the SPVM and is committed to improving Montrealers' quality of life and sense of safety. ICM has chosen once again to support an innovative prevention initiative, that of the brand-new Multidisciplinary Metro Intervention and Cooperation Team (ÉMIC).



*In the photo, left to right, Mr. Martin Petrarca, Director General of the Société de développement social, Mr. Sylvain Caron, Director of the SPVM, Ms. Valérie Plante, Mayor of Montreal, Mr. Jean Touchette, President and CEO of Info-Crime Montreal, Mr. Philippe Schnobb, Chairman of the Board of Directors of the Société de transports de Montréal.*

Last November, ICM facilitated the formation of a trio which united an SPVM police officer, an inspector from the Société de transport de Montréal and an intervenor from the Société de développement social. ÉMIC has recently upgraded the services provided by the SPVM, in cooperation with pre-existing multidisciplinary teams. The project's objective is to promote the access of people experiencing homelessness to services which they need, while respecting their will and considering their capacities.

The project is the original and effective idea of Neighbourhood Station 21 officer Sophie Bellemare.

## The Rebound Project is already 15!

For several decades, Info-Crime Montréal has contributed financially to several SPVM prevention projects and this year was very proud to support le projet Rebondi (The Rebound Project) once again.

The unveiling of the 2021 edition balls took place at SPVM Headquarters in the presence of the two main partners: Info-Crime and the Police Officers' Caisse Desjardins. Keep in mind that Project Rebound saw the light of day fifteen years ago and is an opportunity for police officers to create closer links with young people through the gift of soccer balls and basketballs, whether in the context of a service call, park patrol or more official activities such as conferences, workshops or friendly games.

For this fifteenth edition, more than 2,000 balloons will be distributed to agents in the various SPVM neighborhood stations.



*In the photo are SPVM Inspector Marie-Claude Dandenault, Manger in charge of the DPSU, Jean Touchette, CEO of ICM, SPVM officer Nadine Corbeil, person responsible for Project Rebound 2021, along with Olivier Lapointe, Manager of the Police Officers' Caisse Desjardins, project partner and also Second Vice-President of ICM. For this fifteenth edition, more than 2000 balls will be distributed to officers in various SPVM neighbourhood stations.*

# THANKS TO OUR SUPPORTERS



## GOVERNOR MEMBERS



## GOLD MEMBERS

